

Senior living resident safety consulting

Our commitment is to partner with our clients to promote effective, consistent risk management strategies. The Marsh McLennan Agency (MMA) healthcare safety consulting team applies their expertise to understand each client's individual needs. They use proven strategies and best practices to address the most frequent and severe resident risk exposures in senior living.

The healthcare safety consulting team provides clients with a proactive risk management program that includes a combination of risk assessments, program development and educational services. These services are customized to each client's specific operations and exposures. Common areas of focus may include but not limited to:

Resident safety

Program evaluation/development and educational services:

- Hiring practices (*screening, hiring, and onboarding*)
- Incident management (*reporting, investigating, identifying root cause(s), action planning*)
- Employee wellness (*supporting mental health and responding to compassion fatigue*)
- Medical records / documentation practices
- Customer service
- Fall prevention and management
- Safe resident transfers
- Skin/wound care
- Elopement prevention
- Infection prevention and control
- Quality assurance and performance improvement
- Workplace violence prevention (*de-escalating aggressive and combative behaviors*)
- Resident rights / abuse and neglect prevention
- Emergency preparedness
- Medication safety

Consulting services

- Complete loss analysis and benchmarking
- Telephonic support

Your future is limitless.SM

Business Insurance

Employee Health & Benefits

Private Client Services

Retirement Services

[MarshMMAMidwest.com](https://www.marshmma.com)

Learn more

Contact a member of our healthcare safety consulting team to learn how we can help you achieve measurable results.

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