



# The workers' compensation advanced advocacy program

## Program description

The Workers' Compensation Advanced Advocacy Program is designed to provide claims support to reduce the duration and severity of both the lost work day and medical components of a Workers' Compensation claim.

Reduction of the claim duration and severity are executed through:

- Early medication intervention by way of implementing initial claim procedures that offer a streamlined and qualified medical treatment upon injury
- Early identification of risk factors that lead to secondary gain concerns or fraud
- Coordination of light duty positions within the restrictions outlined by their physician, and alternative light duty programs when restrictions preclude client location light duty
- Early identification of medical treatment in excess of the ODG Guidelines (Official Disability Guide); accompanied by medical cost containment recommendation
- Strategic direction and partnership with the adjuster to ensure execution of loss mitigation solutions

## How the program is executed

Our claims advocacy team will be notified when a loss occurs and will work with the client and adjuster to set a strategy and target dates for implementation. The team will coordinate with the direct manager to ensure that the investigation is thoroughly completed. This includes coordinating medical authorizations and confirming all employee and witness statements are taken. From there, a MMA Claims Advocate will set a schedule in line with the planned strategy and the claim will be managed in conjunction with the adjuster to achieve the best possible outcome.

## Learn more

We're here to help! Contact us. [MarshMMAMidwest.com](http://MarshMMAMidwest.com)

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