

Transportation Fleet Risk Services – Onsite & Remote Consulting

Marsh McLennan Agency's (MMA) Risk Control Practice provides services that are at the forefront of fleet safety consulting. We have reduced the cost of risk for a variety of fleet types such as: passenger cars, buses, large and small trucks, bulk liquid transporters, dry freight haulers, and intermodal operations. Controlling a client's risk is the foundation of our business. We help our clients effectively minimize and manage their organizations' fleet operations risk.

Our fleet safety specialists have an extensive background in the transportation industry. They are experienced in administering safety management assessments, promoting driver intervention programs, and implementing fleet safety management controls. We can help you engineer enhancements to your current program and set goals to improve your overall fleet safety, which will help you achieve your business objectives and better manage total cost of risk.

Our team of dedicated safety consultants help review and compile consulting recommendations in areas of but not limited to:

- FMCSA Compliance
- Drug & Alcohol Programs
- Hours of Service
- Defensive Driving
- Fleet Technology Services
- Roadside Inspections

Safety trainings

MMA will develop presentations and training materials to implement for management and employee training programs. Development and structure of training materials include:

- PowerPoint presentations
- Recorded presentations
- Standard operating procedures
- Standard compliance documents for employee use and learning syllabuses.



Learn More

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Our training programs span from orientation and preemptive sessions to remedial and corrective action, and include the following:

- Development of Fleet Safety Policies and Procedures
- Consultants to identify and review the current policies and procedures and perform:
 - Gap assessment of current policies and safety manual
 - Create recommendations reports for additional policies and procedures
 - Create and develop new policies, and
 - Standard operating procedures and guidelines.

Custom developed risk strategies

- Loss trend analysis
- Auto Exposures
- Workers Compensation & injury exposures

CSA/SMS review

- Examine current trends and violation patterns
- Review CAB Reports

Claims root cause analysis and corrective safety plans implementation

- Review DOT accident investigations
- Develop trainings or procedures to reduce or counteract future occurrences

ELD driver, management education and implementation

- Vendor review and selection of services
- Education and training on roles and responsibilities of all employees – dispatch, safety and driver teams.

FMCSA Clearinghouse Training & Support

- Registration of Company
- Annual Reporting Requirements training and procedures
- Pre-employment training and procedures
- Positive result training and procedures

HOS Audits & Reviews

MMA conducts 30-day period “Hours of Service” audit for drivers, including:

- MMA and client to select drivers
- MMA to select when the reporting will take place (30 consecutive days)

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Client to provide the following items once driver is selected and the time window is identified:

- Electronic Logging Devices Hours of Service Reports
- Timecard reports for short-haul drivers
- Supporting Documents – minimum of 4 documents & maximum of 8 documents (inquire for more details)
- MMA to audit each item provided by the client to verify that all hours of service requirements have been properly recorded and that drivers have correctly reported hours of service reports.

Review of the following items to occur:

- Form and manner of all documents to meet all requirements in §395.3 to §395.24 of the FMCSR's
- Driver "Hours of Service" logs and "Record of Duty Status"

DataQ Corrections

- Review & collection of materials for possible submission
- Determination of submission response
- MMA or client to submit response and attributing materials for result



A business of Marsh McLennan

Your future is limitless.SM

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