

Senior living resident and employee safety consulting

Our commitment is to partner with our clients to promote effective, consistent risk management strategies. The Marsh McLennan Agency (MMA) healthcare safety consulting team applies their expertise to understand each client's individual needs. They use proven strategies and best practices to address the most frequent and severe resident and employee risk exposures in senior living.

The healthcare safety consulting team provides clients with a proactive risk management program that includes a combination of risk assessments, program development and educational services. These services are customized to each client's specific operations and exposures. Common areas of focus may include but not limited to:

Resident safety

Program evaluation/development and educational services:

- Incident management
- Employee compassion fatigue
- Medical records / documentation practices
- Customer service
- Fall prevention and management
- Safe resident transfers
- Skin/wound care
- Elopement prevention
- Infection prevention and control
- Quality assurance and performance improvement
- Resident rights / abuse and neglect prevention

Employee safety

Program evaluation/development and educational services:

- Hiring practices
- Safety committee
- Vehicle safety/fleet management
- Drug free workplace
- Slip, trip, fall prevention
- Claims management
- Bloodborne pathogens
- Environment of care safety
- Ergonomics
- Workplace violence prevention
- Emergency preparedness

Consulting Services

- OSHA Compliance Assistance
- Complete Loss Analysis and Benchmarking
- Telephonic Support



Your future is limitless.SM

Learn more

Contact a member of our healthcare safety consulting team to learn how we can help you achieve measurable results.

[MarshMMAMidwest.com](https://www.marshmma.com)

This document is not intended to be taken as advice regarding any individual situation and should not be relied upon as such. Marsh & McLennan Agency LLC shall have no obligation to update this publication and shall have no liability to you or any other party arising out of this publication or any matter contained herein. Any statements concerning actuarial, tax, accounting or legal matters are based solely on our experience as consultants and are not to be relied upon as actuarial, accounting, tax or legal advice, for which you should consult your own professional advisors. Any modeling analytics or projections are subject to inherent uncertainty and the analysis could be materially affected if any underlying assumptions, conditions, information or factors are inaccurate or incomplete or should change. d/b/a in California as Marsh & McLennan Insurance Agency LLC; CA Insurance Lic: 0H18131. Copyright © 2024 Marsh & McLennan Agency LLC. All rights reserved. MarshMMA.com