

MMA TPA Services: Litigation Management

A proven, proactive approach to improving professional and general liability claims management.

Marsh McLennan Agency's (MMA) TPA services can help you manage your litigation strategy efficiently and cost-effectively.

Team of dedicated claims examiners

Our exceptional team of attorneys and certified claim professionals not only possess a deep understanding of the intricate litigation process, but also excel in strategically navigating the next steps to safeguard against unnecessary motion practice and exorbitant expenses. With a wealth of expertise in managing captives and large self-insured programs, we are well-versed in comprehending and addressing your distinct requirements.

To provide you with unparalleled service, each client is assigned a dedicated claims examiner who will go above and beyond to tailor our approach to your specific needs. By fostering a collaborative environment, our ultimate objective is to meticulously oversee the claim process and secure the most favorable outcomes possible.

Next level technology support

Trideo, our RMIS platform, empowers you to make data-driven decisions while alleviating administrative burden. Here are some ways this system, in collaboration with our TPA services, can assist you with litigation management.



Claim file and financial maintenance: The Trideo system provides a single platform for us and clients to maintain claim files easy. Notes, documents, tasks, and reserves, it's all in one place.



Defense counsel panel vetting and analysis: Building a panel of attorneys in key jurisdictions is critical to any litigation management strategy. Communication, action plan execution, billing practices and an ability to be creative but pragmatic are all some of the main capabilities we look for when building a panel.



Learn more

Contact Leslie Kaderavek, Vice President of TPA Services, to learn what MMA TPA Services can do for your organization.

Leslie.Kaderavek@MarshMMA.com
224.730.0021

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Litigation guidelines: One of the best ways to control costs in the litigation process is to have a clear set of guidelines in place. This creates clear expectations for your attorneys to adhere to, resulting in fewer adjustments. Our team of experts will help build a comprehensive and a unique set of guidelines specific to your needs and goals.



Bill review: While Trideo automatically catches billing discrepancies related to specific timekeepers and rates, a more dynamic review of the invoices is accomplished by our claim staff. Not only do they review invoices based on each client's specific guidelines, but it also connects with LEDES to keep everything in one place.



Data analytics and benchmarking: When managing claims, it's important to utilize the data of those claims to drive risk mitigation strategies, measure goals, and identify areas of potential improvement. Using Trideo, we can capture more data, in a more consistent manner and help you analyze the information.



Reports and loss runs: With an abundance of data at our fingertips, running customized reports and loss runs is just a click of a button.