

# Transportation Fleet Risk Services – Onsite & Remote Consulting

Marsh McLennan Agency's (MMA) Risk Control Practice provides services that are at the forefront of fleet safety consulting. We have reduced the cost of risk for a variety of fleet types such as: passenger cars, buses, large and small trucks, bulk liquid transporters, dry freight haulers, and intermodal operations. Controlling a client's risk is the foundation of our business. We help our clients effectively minimize and manage their organizations' fleet operations risk.

Our fleet safety specialists have an extensive background in the transportation industry. They are experienced in administering safety management assessments, promoting driver intervention programs, and implementing fleet safety management controls. We can help you engineer enhancements to your current program and set goals to improve your overall fleet safety, which will help you achieve your business objectives and better manage total cost of risk.

Our team of dedicated safety consultants help review and compile consulting recommendations in areas of but not limited to:

- FMCSA Compliance
- Drug & Alcohol Programs
- Hours of Service
- Defensive Driving
- Fleet Technology Services
- Roadside Inspections

## Safety trainings

MMA will develop presentations and training materials to implement for management and employee training programs. Development and structure of training materials include:

- PowerPoint presentations
- Recorded presentations
- Standard operating procedures
- Standard compliance documents for employee use and learning syllabuses.



## Learn More

**Adam Murphy, Safety Consultant**  
513.824.0107  
[Adam.Murphy@MarshMMA.com](mailto:Adam.Murphy@MarshMMA.com)

**[MarshMMAMidwest.com](http://MarshMMAMidwest.com)**

Our training programs span from orientation and preemptive sessions to remedial and corrective action, and include the following:

- Development of Fleet Safety Policies and Procedures
- Consultants to identify and review the current policies and procedures and perform:
  - Gap assessment of current policies and safety manual
  - Create recommendations reports for additional policies and procedures
  - Create and develop new policies, and
  - Standard operating procedures and guidelines.

## Custom developed risk strategies

- Loss trend analysis
- Auto Exposures
- Workers Compensation & injury exposures

## CSA/SMS review

- Examine current trends and violation patterns
- Review CAB Reports

## Claims root cause analysis and corrective safety plans implementation

- Review DOT accident investigations
- Develop trainings or procedures to reduce or counteract future occurrences

## ELD driver, management education and implementation

- Vendor review and selection of services
- Education and training on roles and responsibilities of all employees – dispatch, safety and driver teams.

## FMCSA Clearinghouse Training & Support

- Registration of Company
- Annual Reporting Requirements training and procedures
- Pre-employment training and procedures
- Positive result training and procedures

## HOS Audits & Reviews

MMA conducts 30-day period “Hours of Service” audit for drivers, including:

- MMA and client to select drivers
- MMA to select when the reporting will take place (30 consecutive days)

This document is not intended to be taken as advice regarding any individual situation and should not be relied upon as such. Marsh & McLennan Agency LLC shall have no obligation to update this publication and shall have no liability to you or any other party arising out of this publication or any matter contained herein. Any statements concerning actuarial, tax, accounting or legal matters are based solely on our experience as consultants and are not to be relied upon as actuarial, accounting, tax or legal advice, for which you should consult your own professional advisors. Any modeling analytics or projections are subject to inherent uncertainty and the analysis could be materially affected if any underlying assumptions, conditions, information or factors are inaccurate or incomplete or should change. d/b/a in California as Marsh & McLennan Insurance Agency LLC; CA Insurance Lic: 0H18131. Copyright © 2024 Marsh & McLennan Agency LLC. All rights reserved. MarshMMA.com

Client to provide the following items once driver is selected and the time window is identified:

- Electronic Logging Devices Hours of Service Reports
- Timecard reports for short-haul drivers
- Supporting Documents – minimum of 4 documents & maximum of 8 documents (inquire for more details)
- MMA to audit each item provided by the client to verify that all hours of service requirements have been properly recorded and that drivers have correctly reported hours of service reports.

Review of the following items to occur:

- Form and manner of all documents to meet all requirements in §395.3 to §395.24 of the FMCSR's
- Driver "Hours of Service" logs and "Record of Duty Status"

## DataQ Corrections

- Review & collection of materials for possible submission
- Determination of submission response
- MMA or client to submit response and attributing materials for result



A business of Marsh McLennan

# Your future is limitless.<sup>SM</sup>

---

## Learn More

Adam Murphy, Safety Consultant

513.824.0107

Adam.Murphy@MarshMMA.com

**MarshMMAMidwest.com**

---

This document is not intended to be taken as advice regarding any individual situation and should not be relied upon as such. Marsh & McLennan Agency LLC shall have no obligation to update this publication and shall have no liability to you or any other party arising out of this publication or any matter contained herein. Any statements concerning actuarial, tax, accounting or legal matters are based solely on our experience as consultants and are not to be relied upon as actuarial, accounting, tax or legal advice, for which you should consult your own professional advisors. Any modeling analytics or projections are subject to inherent uncertainty and the analysis could be materially affected if any underlying assumptions, conditions, information or factors are inaccurate or incomplete or should change. d/b/a in California as Marsh & McLennan Insurance Agency LLC; CA Insurance Lic: 0H18131. Copyright © 2024 Marsh & McLennan Agency LLC. All rights reserved. MarshMMA.com