

Staffing service platform

Marsh McLennan Agency (MMA), company, is a full-service brokerage with a large, dedicated presence in staffing. MMA employs over 50 dedicated staffing professionals whose primary focus is providing value to over 600 staffing clients nationwide. Our clients depend on us to offer turnkey solutions and a robust service platform.

Here's just a sampling of the services MMA provides to its 600+ staffing clients:

1 | Advisement and education on proper use of classification codes

Temporary staffing firms must base their classification codes on the governing code of the clients it serves. MMA assists clients in determining proper classifications for current and prospective clients. Our team also assists and trains clients in understanding how to properly classify placements to ensure there are no surprises at audit time.

2 | Insurance education

Our associates educate clients on the importance of various insurance coverages that protect their staffing business, including but not limited to: workers' compensation, general liability, professional liability and employment practices liability.

3 | Claims assistance

Should a client incur a claim, we have a team of dedicated claims advocates available to assist in the communications with adjusters, attorneys and medical professionals, as well as our internal complex claims counsel to help bring the claim to a swift closure.



4 | Electronic certificate processing

MMA clients have the ability to access, issue and manage certificates of insurance 24/7 through CSR-24. This web-based system strengthens compliance and expands certificate processing capabilities, so our clients can get back to doing what they do best.

5 | Thought leadership and expertise

We invest heavily into our education platform. We host upwards of 30 webinars and seminars a year, host 60+ webcasts and post over 120 staffing and business insight blog articles that aim to educate our clientele in minimizing risk and maximizing the health of their employee base.

It's our long-term goal to provide services that minimize risk, maximize health and – in turn – create over \$1 billion in value for clients annually.

Your future is limitless.SM

Business Insurance

Employee Health & Benefits

Private Client Services

Retirement Services

Learn more

MarshMMAMidwest.com

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