

SUCCESS STORY

Risk management case study

Residential framing contractor sees significant reduction in soft-tissue injuries

The goal

A residential framing contractor operating in Northern Illinois was tracking several soft tissue injuries among workers from lifting walls and other framing materials on new single-family homes. Although soft tissue injuries were not the most frequent injury, it was by far the most severe with many cases resulting in restricted duty and/or lost time. From 2018-2020, soft tissue injuries accounted for 34% of all injuries and 71% of the total incurred. As a result of this loss experience, the contractor engaged with MMA Safety Consulting to identify solutions for minimizing future losses from soft-tissue injuries.

The action plan

The framing contractor implemented the following recommendations:

1. Created procedures for the securement of straps and blocks when manually lifting walls and considered the height and length of walls to determine required manpower for lift.
2. Provided training specific to safe lifting procedures and ergonomics.
3. Allocated funds to purchase and/or rent rough terrain forklifts with hook attachments for all locations to limit the frequency of manual lifts.
4. Added emphasis on lifting procedures during regular safety visits.

The framing contractor also began to use a nurse triage program where employees can talk with a registered nurse, in the language they prefer, to receive guidance on the best possible treatment for an injury while still on site. This process has resulted in several self-treat cases where the employee has been able to treat their injury at home, with follow-up calls provided by the nurse triage service throughout the recovery process.

The result

As a result of the MMA Safety Consulting and the framing contractor's management team collaboration, the company saw a 27% reduction in frequency of soft tissue injuries and a 52% reduction in total incurred over two years. This reduction led to a savings of nearly \$150,000.

Your future is limitless.™

Client profile



Construction company

27%

reduction in soft tissue injuries

52%

reduction in total incurred
over two years

\$150K

in savings

Learn how our Risk Management advisors can help you obtain measurable results.

Marsh & McLennan Agency LLC
MarshMMAMidwest.com

This document is not intended to be taken as advice regarding any individual situation and should not be relied upon as such. Marsh & McLennan Agency LLC shall have no obligation to update this publication and shall have no liability to you or any other party arising out of this publication or any matter contained herein. Any statements concerning actuarial, tax, accounting or legal matters are based solely on our experience as consultants and are not to be relied upon as actuarial, accounting, tax or legal advice, for which you should consult your own professional advisors. Any modeling analytics or projections are subject to inherent uncertainty and the analysis could be materially affected if any underlying assumptions, conditions, information or factors are inaccurate or incomplete or should change. d/b/a in California as Marsh & McLennan Insurance Agency LLC; CA Insurance Lic: 0H18131. Copyright © 2023 Marsh & McLennan Agency LLC. All rights reserved. MarshMMA.com